



PRODUCT OVERVIEW

MANAGE A/R COLLECTION CALLS

The Customer Collections enhancement is designed for those companies that need to track collection history and call history by customer. Call Codes may be setup and assigned on First, Second, Third, and Final collection call attempts. Track Collection History, print Call Lists and Collection Letters, and use the Customer Collection dashboard to view and update call history.



**2-TIME
GOLD
DEVELOPMENT
PARTNER
OF THE YEAR**

www.dsdinc.com

San Diego - Corporate Office

8787 Complex Drive STE 400
San Diego, CA 92123
Office: 800-627-9032
Email: info@dsdinc.com

ADDITIONAL FEATURES

- Define Past Due Threshold by Customer
- Assign Collection Users to Customers
- Dashboard displays which assigned customers are past due
- User-defined Collection Call Codes
- Maintain Info on Call Attempts
- Call List Printing
- Collection Letter Printing
- Credit Hold Utility
- Cash Receipts Update to remove Credit Hold